Customer Service and Operational Performance Panel



Date: 12 July 2023

Item: TfL – Summer Preparedness 2023

This paper will be considered in public

1 Summary

1.1 The attached presentation provides an overview of TfL's summer preparedness for 2023.

2 Recommendation

2.1 The Panel is asked to note the paper.

List of appendices to this report:

Appendix 1: Summer Preparedness 2023 Presentation

List of Background Papers:

None

Contact Officer: Glynn Barton, Interim Chief Operating Officer

Email: Glynn.Barton@tfl.gov.uk